



Congresbury Community Preschool & Wraparound Care



Congresbury Community Preschool

REGISTERED CHARITY NUMBER: 1194670

Congresbury Community Preschool, The Portacabin, St Andrew's School Site, Station Road, Congresbury North Somerset, BS49 5DX

Tel: 01934 707262

<http://www.congresburypreschool.org.uk> email: office@congresburypreschool.onmicrosoft.com

Behaviour Management Policy

Respect and Conduct

We expect all children and parents/carers to always treat staff and other children with respect. Rudeness, verbal abuse, or disrespectful behaviour towards staff or peers will not be tolerated.

Examples of unacceptable behaviour include (but are not limited to):

- Speaking to staff in a rude, dismissive, or aggressive manner, hurting or being unkind to other children
- Refusing to follow reasonable instructions from staff
- Disrupting activities or creating an unsafe environment
- Parents/carers using rude or aggressive language towards staff

Responding to Inappropriate Behaviour

In cases where a child behaves inappropriately, staff will:

1. Speak to the child calmly and clearly about the behaviour and expectations.
2. Use positive behaviour strategies and appropriate consequences to support improvement.
3. Inform parents/carers of any serious or repeated behaviour issues.

If a child's behaviour does not improve or is deemed serious (e.g., persistent rudeness to staff), the following steps may be taken:

- The child may be temporarily suspended from one or more sessions.
- In extreme or repeated cases, the child's place at the club may be permanently withdrawn.

Parental Conduct

We also expect all parents and carers to conduct themselves respectfully in interactions with staff and other families.

- Any rude, aggressive, or inappropriate behaviour from parents or carers will result in a warning.
- If such behaviour continues or is severe, the club reserves the right to terminate the child's place with immediate effect.

Termination of Contract

Congresbury Community Preschool & Wraparound reserves the right to terminate a child's place at the club if:

- The child consistently demonstrates behaviour that is disruptive, disrespectful, or unsafe.
- A parent or carer behaves in a way that is disrespectful, threatening, or otherwise inappropriate towards staff or other members of the club community.

By attending Congresbury Community Preschool & Wraparound, children and parents agree to abide by this Behaviour Management Policy.